

2022

FedEx Cares
Delivering for
Good Report

FedEx®



Our Strategy



FedEx is committed to making a meaningful difference in our communities by promoting positive change.

Our commitment to a better future is aligned with the United Nations' 2030 Sustainable Development Goals.



Delivering for Good

We provide logistics expertise, transportation capabilities, and global networks to support nonprofits with mission-critical needs during times of disaster. In 2022 we moved nearly 50,000 charitable shipments, supporting humanitarian relief efforts and lending our resources to nonprofits for large or complex shipments.



Sustainable Logistics

As part of our effort to achieve Carbon-Neutral Global Operations by 2040, we invest in sustainable transportation in cities, support research and technology to scale climate solutions, and promote conservation in local communities. Our focus is on lasting and transformative solutions that benefit not only our own business but also the transportation sector as a whole.



Global Entrepreneurship

We are committed to supporting women and minority entrepreneurs worldwide. We believe that everyone deserves equal opportunities to succeed, and our goal is to provide access to capital, training, mentoring, and networking opportunities to help entrepreneurs from all backgrounds bridge the gap, compete in the marketplace, and create new jobs and wealth for themselves and their communities.



Employee Engagement

Community service is an essential part of our culture, and we are committed to volunteering our time and expertise to support charitable investments and community needs. Whether we're packing Purple Totes, delivering winter coats, or lending a hand when our community needs it most, our efforts enhance our ties with local communities and bring our company's Global Citizenship to life.



Diversity, Equity, and Inclusion

FedEx is dedicated to promoting equity by empowering diverse voices and creating opportunities for people to thrive in leadership, education, and employment. This commitment is reflected in our collaboration with nonprofits to expand opportunities for underrepresented groups. We believe that every individual should have the chance to dream big and achieve their full potential.



Delivering For Good

Delivering for Good means making connections. Between survivors of natural disasters and food, water, and shelter. Between overflowing hospitals and mobile medical units staffed with doctors. Between a local museum and their next eye-opening exhibit. In 2022, FedEx lent our trucks, planes, and people to move 48,585 charitable shipments that weighed in total 4,350,102 lbs on behalf of nonprofit organizations around the world. Organizations from the American Red Cross and Direct Relief to the Memphis Botanical Garden and Save the Chimps rely on us to swiftly and safely move precious cargo that saves lives and helps communities flourish.

In this section

Humanitarian Relief	→
Special Shipments	→

Our Strategy



Humanitarian Relief:

Supporting readiness, response, and recovery for communities affected by disasters and other crises.



Special Shipments:

Lending our planes, trucks, and people to nonprofits making large or complex shipments as part of their commitments to social good.



Humanitarian Relief



Providing essential supplies in the aftermath of Hurricane Ian

Hurricane Ian was one of the most powerful storms ever to hit the U.S. In response, FedEx quickly mobilized relief efforts through our longstanding relationships with the American Red Cross, ASPCA, Direct Relief, Heart to Heart International, International Medical Corps, The Salvation Army, Team Rubicon, and World Central Kitchen. We worked with experts on the ground to assess needs and coordinate delivery of medicine, shelter, hygiene kits, food, and water. Included were 20,400 Meals Ready to Eat (MREs) from the reserves FedEx has stationed across the country, which we donated to the American Red Cross. We also helped International Medical Corps deploy a mobile medical unit to provide wound care, prescription refills, flu shots, and general health consultations to the thousands of residents left without access to healthcare.

“Our collaboration with FedEx has helped us, time and time again, deliver on our mission of saving lives and relieving the suffering of people affected by war, disease, and disaster. We could not be more grateful.”

Rebecca Milner
Chief Advancement Officer
for International Medical Corps

Acting fast to help Puerto Rico after Hurricane Fiona

A record 712,000 Puerto Rico households were impacted when Hurricane Fiona struck Puerto Rico. We acted quickly to collaborate with nonprofits on the ground, delivering life-saving supplies and critical assistance to those in need.


12 PALLETS

 We helped the International Medical Corps by transporting and storing 12 pallets with essential household supplies, hygiene kits, and medical equipment for distribution to affected healthcare facilities.


500 PEOPLE

 We supported Direct Relief to deliver Emergency Medical Backpacks. Each one can serve as many as 500 people in need.

4,500 DAMAGE ASSESSMENTS

 FedEx is a founding sponsor of the American Red Cross Annual Disaster Giving Program. After Hurricane Fiona, they completed 4,500 damage assessments.

2,000 PEOPLE

 We assisted Heart to Heart International in the delivery of 4 pallets of hygiene kits to serve 2,000 people.



45 PALLETS

 World Central Kitchen sent 45 pallets with 20,000 meal kits, LuminAid lights, generators, insulated food carriers, food containers, and cutlery to Miami to stage for distribution.

Recognition for our longstanding commitment to the Salvation Army

Commissioner Kenneth Hodder, National Commander of The Salvation Army U.S.A. presented FedEx Executive Chairman Frederick W. Smith and FedEx President and CEO Raj Subramaniam with their most prestigious honor, the Evangeline Booth Award. The award is in recognition of our team’s dedication, longstanding commitment, and community focus in being instrumental in expanding The Salvation Army’s ability to aid individuals and families in need around the world.

“We are in business to serve, in many ways. So, we’re proud to be able to accept this award.”

- Raj Subramaniam, FedEx President and CEO





Helping Ukrainian refugees and displaced families as the conflict continues

Over a year of war in Ukraine has caused massive destruction to cities, homes, families, and infrastructure including businesses, grocery stores, restaurants, and healthcare centers. Nearly 8 million refugees from Ukraine have been recorded across Europe and over 6 million more are internally displaced and lack access to basic needs. Through FedEx Cares Delivering for Good, we have connected survivors to \$2.3 million in humanitarian aid including medicine and medical supplies, personal protective equipment (PPE), feminine hygiene products, laptops and mobile phones, water purification systems, and an entire field hospital. To support refugees, 270 FedEx team members from the U.K., France, and the Netherlands packed 2,400 food boxes on behalf of Rise Against Hunger. Each box contained a two-week supply of shelf-stable food.

“ It was great to be part of the FedEx Cares kitting event at HQ. One of our core values is we ‘take care of each other’. It was amazing to see this in action by witnessing team members coming together to help people in need

Delphine Sloomaker
MD Health & Safety, FedEx Netherlands

Coming together to donate, pack, ship, and deliver for the Ukrainian people:

\$2.3 million

Donated more than \$2.3 million in humanitarian aid since the war began.

247 pallets

Shipped 247 pallets containing over 300,000 items of personal protective equipment (PPE) including medical clothing, protective masks, gloves, and disinfectants to Ukrainian hospitals.

52 tons

Delivered 52 tons of critical medical aid to Ukrainian refugees in Poland.

400K courses

Shipped over 400,000 courses of much-needed medicine and medical supplies to Poland.

2.3 million

Shipped more than 2.3 million relief items including hygiene kits, baby care kits, and water filters to help Ukrainian women and children.

3 truckloads

3 full truckloads of generators were delivered to hospitals and refugee camps.

270 teams

270 team members packed 2,400 boxes of shelf-stable food for Ukrainian refugees in Poland, Moldova, and Romania.

10K gallons

Shipped 2 Living Water Treatment Systems, providing 10,000 gallons of safe, clean water every day, to Poland and Romania.



Special Shipments



Finding a new home for seven chimpanzees



In 2019, the Wildlife Waystation animal refuge closed - leaving a group of seven chimpanzees, coined "the Sunrise Seven," in need of a new home. Finding accredited sanctuaries

that could accommodate all seven was a difficult task, but the nonprofit Save the Chimps was up for the challenge. Save the Chimps contacted FedEx to relocate the chimpanzees from California to Florida. Now, The Sunrise Seven will spend the rest of their lives receiving exceptional care in one of the world's largest natural environment sanctuaries. Learn more about the Sunrise Seven from their Save the Chimps biographies savethechimps.org/the-sunrise-seven.

“ We salute FedEx and Pero Family Farms for their help in this emergency rescue. These magnificent chimpanzees, our closest relatives in the animal world, deserve to live in a safe place where they can thrive.

Ana Paula Tavares
CEO, Save the Chimps



Equipping eye care teams in Vietnam

For more than 40 years, FedEx has supported the global eye care nonprofit Orbis in its mission to end avoidable blindness. In 2022, we assisted in a 10-week virtual Flying Eye Hospital project that taught eye care professionals in Vietnam how to treat glaucoma, the country's leading cause of blindness and vision loss. FedEx donated the MD-10 aircraft that serves as the Orbis Flying Eye Hospital, and our pilots volunteered their time to fly the plane to Vietnam.



Bringing the Memphis Botanic Garden's unique outdoor exhibit to life

When the Memphis Botanic Garden needed help transporting 33 tons of fine art sculptures made from live plants for their new Alice's Adventures exhibit, they called FedEx. We donated three temperature-controlled Custom Critical trucks and lent the expertise of our team to keep the sculptures healthy and secure on their journey from Atlanta to Memphis. The exhibit was open from May - December 2022 and welcomed over 100,000 visitors.



Winner of the 2022 Engage for Good Gold Halo Award

FedEx was proud to receive the 2022 Gold Halo Award for Best Activism/Advocacy Initiative. Together with the American Red Cross, we created a program to attract more blood donors for sickle cell patients. We provided a cash grant, produced a video, and lent our vehicles and cold chain capabilities to transport blood donations. The initiative led to over 45,000 sickle cell-compatible blood donations and screening for over 56,000 self-identified African American blood donors in the first year.



Sending holiday care packages to U.S. military service members



To support our troops overseas during the holidays, a team of over 220 FedEx volunteers worked with the United Service Organizations (USO) to assemble 19,240 care packages in under two hours - a record-breaking effort for our team! FedEx has been supporting the USO for over 20 years, providing volunteer efforts, and financial, and transportation contributions.



What we are doing back here today is to support them. We appreciate what they are doing. They are putting themselves in harm's way so we can have the opportunity to do what we do every day.

Brock Carlson

FedEx Logistics Manager and former Marine



Delivering more than warm coats



To a child in need, a warm coat or new pair of sneakers can lead to better school attendance, higher confidence, and new hope. Since 2016, FedEx has supported Operation Warm to deliver new winter coats and athletic-style shoes to over 1.5 million children across North America. In 2022, we expanded to shoe deliveries to support children living in warm weather markets and added a coat delivery in Santiago, Chile. We held 60 events and shipped 18,000 and 6,300 shoes to schools across North America.




Volunteering inspires our next generation of talent




In 2022, we extended volunteer opportunities to the next generation of hopeful FedEx talent: our interns. In the Memphis area, interns worked on assembling 450 hygiene kits for International Medical Corps to be distributed during disaster or humanitarian relief efforts. Across the US, interns joined a virtual sign-language class and recorded messages of positivity for the deaf community. Whether participating in-person or virtually, 150 interns came together for one common goal: to serve our communities.



Learn More




Meet some of the amazing women of FIRST and FedEx delivers CubeSat prototype kids for FIRST Global Challenge [↗](#)




Providing psychological first aid training for first responders [↗](#)




Delivering critical aid to Haiti [↗](#)




FedEx teams up with Water Mission and GlobalMedic to deliver safe water [↗](#)




Planes, trains, and automobiles meet chainsaws, tourniquets, and grit [↗](#)




Strengthening small businesses & communities through preparedness [↗](#)




FedEx donates trucks to The Salvation Army for emergency response [↗](#)




Animal rescue efforts provide care and shelter following Hurricane Ida [↗](#)




World Central Kitchen supports communities following multiple disasters [↗](#)




Delivering warmth, confidence, and hope [↗](#)



FedEx and Orbis: fighting blindness side-by-side for more than 30 years [↗](#)




USO and FedEx make care packages to start Coca-Cola 600 race weekend [↗](#)




U.S. Chamber Foundation and FedEx support small business resiliency [↗](#)



FedEx and GlobalMedic deliver aid in Canada [↗](#)



The Community Port Resiliency Program (C-PRP) improves the preparedness and resilience of airports, seaports and communities in the LAC region [↗](#)



Heart to Heart International mobile medical van heads to Kentucky [↗](#)

Read more about how FedEx ships some of the world's most precious cargo



FedEx moves Lucky the dolphin to her new home: [↗](#)



Four puma cubs delivered safely to Memphis Zoo, courtesy of FedEx: [↗](#)



FedEx cares

cares
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关爱
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Thank You

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